

UNDERSTANDING YOUR

Explanation of Benefits (EOB)

An EOB is not a bill. Here's your next step!

Compare:

When you receive your EOB in the mail, compare it to your medical bill. If they match, go ahead and pay it! If they don't match, don't stress! You may have a balance bill. Just call the Member Support number on your Member ID Card, and you'll be connected with your Fairo's Member Advocate.

You're never expected to handle balance bills on your own.
We'll take it from there!



Questions?

Call the Member Support number on your ID Card, or Contact your Fairo's Advocate.