

UNDERSTANDING

Post Care Billing

Received a bill that doesn't look right? We've got you covered.

Compare:

Compare your bill to your EOB. If they match, pay the amount shown. If they don't, call the Member Support number on your ID Card.

Connect:

We'll connect you with your Faires Member Advocate, and they will get you set up on the Member Portal & App.

Stay Updated:

Your Advocate will work directly with the provider while keeping you updated along the way.

Settled:

Faires settles the balance bill on your behalf.

Questions?

Call the Member Support number on your ID Card, or Contact your Faires Advocate.